In-game purchases

Parent Guide ——

 Everything you need to know about spending in games

What are in-game purchases?

In-game purchases involve **buying items or experiences** within a **video game**. Often a
gaming app – like **Roblox** or **Clash of Clans**– can be free to download. But a user can be **encouraged to spend money within the game,**sometimes via a virtual currency, to access extra
levels or other bonuses.

In some retail games – like <u>FIFA</u> – in-game purchases can be the quickest, but most costly, way to progress.

What are the risks?

While in-game purchases can be appealing for children, they can also be expensive if not used carefully. This is especially true if a child doesn't understand the real world cost of spending an in-game currency.

There have been cases of **children spending thousands of pounds** in online games without their parent's knowledge or permission.

What else should I know?

Some games – like Fortnite, Roblox or FIFA 21 – use gambling-like functions known as **loot boxes**.

These are items to purchase where you **don't know the true value of what you're getting** until you've paid; and you're encouraged to keep spending until you get a desired item.

It can be compared to gambling because of the **risk involved in getting** what you want. With costs rising from a few pence to over £10, loot boxes can be an expensive habit.

What can I do?

Talk to your child about the games they play and make sure you understand the purchases. If a game has in-app purchases, you can use the game's or your account settings to block your child from making purchases without your knowledge. Also make sure that they cannot access your account details via a device they are using.

But it is also **important to understand** what they want to buy – and why. An in-game purchase can improve their enjoyment, be open to the idea and **help them to make a decision** on the value of what they want.